



Delta Dental of Washington



# Important Group and Individual Plan Resources for DDWA Brokers

INDIVIDUAL



GROUP



## BROKER PORTAL

### [DeltaDentalCoversMyClient.com](http://DeltaDentalCoversMyClient.com)

Each broker with an active I&F book will receive a unique login. Enter your login credentials that you received in your welcome e-mail.

If you forget your password, click the "Forgot Your Password" link and a password reset e-mail will be sent to you."

You did not receive your portal login?  
Contact I&F broker support 844.335.8275 or [IASCentralAdmin@DeltaDentalWI.com](mailto:IASCentralAdmin@DeltaDentalWI.com)

### [deltadentalwa.com/producer](http://deltadentalwa.com/producer)

For first time access, click "Register" on top right corner. Enter first name, last name, email and unique web access #.

For existing accounts, click "Login" and enter the created username and password

## MEMBER PORTAL

Click "Sign In" to register and login.

### [deltadentalcoversme.com/s/](http://deltadentalcoversme.com/s/)

View Benefits, EOBs, Claims, ID Card, Submit plan changes, Update billing and Submit plan change including termination.

Account Registration and Sign In:

### [deltadentalwa.com/self-service/registration](http://deltadentalwa.com/self-service/registration)

View Benefits, EOBs, Claims, ID Card, Chat, Text and Email.

## SALES AND MARKETING

Online: use your agency enrollment link.  
Can't find? Contact Producer Support or IAS.  
Broker referred phone sales: 888.899.3736  
M-F 5am - 5pm  
Contact the Individual & Family team at Delta Dental of Washington  
Email: [individualplans@deltadentalwa.com](mailto:individualplans@deltadentalwa.com)

For Prospective/New Groups size 2-99  
Sales Phone: 877.404.0364

**Lisa Torres** | Sales Executive, Western WA  
Email: [ltorres@DeltaDentalWA.com](mailto:ltorres@DeltaDentalWA.com)  
Mobile: 206.886.5812

**Nikolai Brown** | Sales Executive, Western WA  
Email: [nbrown@DeltaDentalWA.com](mailto:nbrown@DeltaDentalWA.com)  
Mobile: 206.949.5879 | Office: 206.528.7352

Online Proposal 2-50 employees:  
[deltadentalwa.com/producer](http://deltadentalwa.com/producer)

For assistance with your existing small group clients see "Broker Services"



Delta Dental of Washington



INDIVIDUAL



GROUP



## DDWA APPOINTMENT LICENSING

Questions about your appointment with Delta Dental of Washington:

[producersupport@deltadentalwa.com](mailto:producersupport@deltadentalwa.com)

Add Producer to your Agency:

[deltadentalwa.com/producer/work-with-us/get-appointed](https://deltadentalwa.com/producer/work-with-us/get-appointed)

## BROKER SERVICES

For assistance with your individual clients:

Email: [IASCentralAdmin@DeltaDentalWI.com](mailto:IASCentralAdmin@DeltaDentalWI.com)

Allow 2-business days

Broker Hotline: 844.335.8275 | M-F 8am - 5pm

For assistance with your existing small group clients:

Email Client Manager:

[SmallGroupTeam@deltadentalwa.com](mailto:SmallGroupTeam@deltadentalwa.com)

Client Manager: 877.404.0364

## MEMBER SERVICES

Member questions about billing, claims, benefits, find a dentist etc.:

Phone: 888.899.3734 | M-F 8am - 5pm

Contact us:

[deltadentalcoversme.com/s/contact-us](https://deltadentalcoversme.com/s/contact-us)

Member Portal: [deltadentalcoversme.com/s/](https://deltadentalcoversme.com/s/)

Member questions about claims, find a dentist etc.:

Contact us:

[deltadentalwa.com/our-company/contact-us-form](https://deltadentalwa.com/our-company/contact-us-form)

2-business days

Phone Customer Service: 800.554.1907

M-F 7am - 5pm

Members can visit their MySmile Account to view their coverage, ID card, claims and more.

Sign in at [deltadentalwa.com](https://deltadentalwa.com)

## ONLINE BROKER RESOURCES

I&F Broker Toolkit:

[deltadentalwa.com/Individual-family-resources](https://deltadentalwa.com/Individual-family-resources)

About DeltaVision; How to Quote & Enroll; Using the Broker Portal; broker support contacts; About I&F plans;

Download Brochures.

Small Business Toolkit:

[deltadentalwa.com/producer/resources/SMB-tool-kit](https://deltadentalwa.com/producer/resources/SMB-tool-kit)