



Delta Dental of Washington

Important Group and Individual Plan Resources for DDWA Brokers

INDIVIDUAL



GROUP



BROKER PORTAL

DeltaDentalCoversMyClient.com

Each broker with an active I&F book will receive a unique login. Enter your login credentials that you received in your welcome e-mail.

If you forget your password, click the “Forgot Your Password” link and a password reset e-mail will be sent to you.”

You did not receive your portal login?
Contact I&F broker support 844.335.8275 or
IASCentralAdmin@DeltaDentalWI.com

deltadentalwa.com/producer

For first time access, click “Register” on top right corner. Enter first name, last name, email and unique web access #.

For existing accounts, click “Login” and enter the created username and password

MEMBER PORTAL

Click “Sign In” to register and login.

deltadentalcoversme.com/s/

View Benefits, EOBs, Claims, ID Card, Submit plan changes, Update billing and Submit plan change including termination.

Account Registration and Sign In:

deltadentalwa.com/self-service/registration

View Benefits, EOBs, Claims, ID Card, Chat, Text and Email.

SALES AND MARKETING

Online: use your agency enrollment link.
Can't find? Contact Producer Support or IAS.
Broker referred phone sales: 888.899.3736
M-F 5am – 5pm
Contact the Individual & Family team at
Delta Dental of Washington
Email: individualplans@deltadentalwa.com

For Prospective/New Groups size 2-99
Sales Phone: 877.404.0364
Angela Dubay | Sales Executive, Eastern WA
Email: adubay@DeltaDentalWA.com
Mobile: 509.703.3209 | Office: 509.532.6030
Online Proposal 2-50 employees:
deltadentalwa.com/producer

For assistance with your existing small group clients see “Broker Services”



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DDWA APPOINTMENT LICENSING

Questions about your appointment with Delta Dental of Washington:

producersupport@deltadentalwa.com

Add Producer to your Agency:

deltadentalwa.com/producer/work-with-us/get-appointed

BROKER SERVICES

For assistance with your individual clients:

Email: IASCentralAdmin@DeltaDentalWI.com

Allow 2-business days

Broker Hotline: 844.335.8275 | M-F 8am – 5pm

For assistance with your existing small group clients:

Email Client Manager:

SmallGroupTeam@deltadentalwa.com

Client Manager: 877.404.0364

MEMBER SERVICES

Member questions about billing, claims, benefits, find a dentist etc.:

Phone: 888.899.3734 | M-F 8am – 5pm

Contact us:

deltadentalcoversme.com/s/contact-us

Member Portal: deltadentalcoversme.com/s/

Member questions about claims, find a dentist etc.:

Contact us:

deltadentalwa.com/our-company/contact-us-form

2-business days

Phone Customer Service: 800.554.1907

M-F 7am – 5pm

Members can visit their MySmile Account to view their coverage, ID card, claims and more.

Sign in at deltadentalwa.com

ONLINE BROKER RESOURCES

I&F Broker Toolkit:

deltadentalwa.com/Individual-family-resources

About DeltaVision; How to Quote & Enroll; Using the Broker Portal; broker support contacts; About I&F plans;

Download Brochures.

Small Business Toolkit:

deltadentalwa.com/producer/resources/SMB-tool-kit