# **BNA Union Represented Retirees - Oklahoma** Group# 76212

# DeltaCare® USA DHMO Plan

**Benefit Summary** 

Effective Date	January 1, 2020
Benefit Period	January 1, 2020 – December 31, 2020
Benefit Period Maximum	No Maximum
Benefit Period Deductible	No Deductible
<b>Orthodontia</b> Adult & Children	<ul> <li>\$1,150 - \$1,900 copay for children to age 19.</li> <li>\$1,350 - \$2,100 copay for adults. <ul> <li>Additional startup and record copays of \$325</li> <li>Retention and post-treatment record copays of \$345 apply.</li> </ul> </li> <li>Adult coverage for dependent children ages 19 - 26.</li> <li>Call plan for Details</li> </ul>
Emergency Services (Immediate pain relief)	All emergency services must be coordinated through your selected DeltaCare USA dentist or by calling a Customer Service representative at the number listed below.
	DeltaCare USA Dentist
	Your Copay
Office Visit	
Office Visits	\$5.00
Class I - Diagnostic and Preventive	
Exams, Cleanings, Fluoride, X-rays and Sealants	Copayments range from: \$0 - \$80
Class II - Basic	
Restorations, Endodontics, Periodontics and Oral Surgery	Copayment range from: \$0 - \$395
Class III - Major	
Crowns, Dentures, Partials and Bridges (Implants are not covered)	Copayment range from: \$0 - \$445

Please Note: This is a brief summary of available benefits for comparison purposes only and does not constitute a contract. Once enrolled in a plan, you receive a benefits booklet which provides more details of your DeltaCare USA Plan. Please feel free to call our customer service department if you have any questions.

Out-of-network: Plan pays 70% of the maximum allowance after copayment. Provider may balance bill

Customer Service Toll-free 844.282.7639, Monday – Friday 5 a.m. to 6 p.m., Pacific Standard Time

**Delta Dental Insurance Company** P.O. Box 1810 Alpharetta, GA 30023

## Here's some important information to help you use your benefits:

Your DeltaCare<sup>®</sup> USA managed care dental plan, administered by Delta Dental Insurance Company, makes taking care of your smile easy and predictable.

### How to Use your DeltaCare Program

In Oklahoma, the DeltaCare USA program offers a choice of selecting a Dentist from our panel of Oklahoma DeltaCare USA Network Dentists, or you may choose a Non-Network Dentist. A list of DeltaCare USA Network Dentists can be obtained by accessing the DeltaCare USA Dentist Directory at deltadentalins.com. You are responsible for verifying whether the treating Dentist is a Network Dentist. To confirm a Dentist's participation in the network, you should contact the Customer Service department at 844.282.7639.

When you visit a DeltaCare USA dentist, you'll be responsible only for your defined copayment for covered benefits. You may receive treatment from a non-DeltaCare USA dentist, but you may pay more than the applicable copayments of your plan, and your out-of-network benefits would apply.

### Schedule your appointment

After you have enrolled, you will receive a membership packet that includes an identification card and an Evidence of Coverage booklet that fully describes the benefits of your dental program. Simply call any DeltaCare USA network dentist to make an appointment.

#### Finding a DeltaCare USA Dentists

Visit <u>www.deltadentalins.com/boeing</u> and use our Find a Dentist tool to find a DeltaCare USA network dentist near you. Be sure to select the DeltaCare USA network to filter your search results. You can select a different PCD for each member of your family.

### **Dental Emergencies**

The Enrollee should contact a DeltaCare USA Dentist for Emergency Services for covered dental procedures whenever possible. If the Enrollee is unable to reach a DeltaCare USA Dentist for Emergency Services, the Enrollee should call Customer Service at 844.282.7639 for assistance in obtaining urgent care.

### **Confirmation of Treatment and Cost (Formerly called Predeterminations)**

When your dentist recommends treatment, we encourage you to ask them to submit a Predetermination. Once submitted, you'll receive a Confirmation of Treatment and Costs (Confirmation). A Confirmation details your dentist's specific treatment plan, what your benefits pay, and gives you an accurate out-of-pocket estimate.

#### Have a question?

Give us a call at 844.282.7639, Monday – Friday 5 a.m. to 6 p.m., Pacific Standard Time. We're happy to help.