

Dental Implant Tip Sheet for Boeing Members with BCBSIL Traditional Medical Plan

STEPS TO TAKE IF YOU NEED A DENTAL IMPLANT

There are two procedures when receiving a dental implant. First, there is the surgical placement of the implant post. Then, after a period of time allowed for healing, there is the second procedure which is the attachment of the implant crown or denture to the implant post. Depending on your dental and medical coverage you will want to be sure that you take advantage of all coverage options available to you.

Step 1: Get a Predetermination: You will want your dentist¹ to submit a predetermination to Delta Dental of Washington for the surgical portion of the implant and implant crown or denture. Delta Dental of WA will let you know what coverage is available to you through your dental plan.

Step 2: Notify Your Dentist That You Have Medical Coverage²: You will want to let your dentist know that you have coverage for the surgical placement of the implant post under your medical plan. Please provide your dentist with your medical ID card so they can check eligibility and benefits through your medical plan for you.

Step 3: Claim Filing Process: If you have dental and/or medical coverage for implants, the claim filing process should be as follows:

	COVERAGE	CLAIMS SUBMISSION PROCESS
Dental plan has Implant coverage	<p>Dental Plan Covers:</p> <ul style="list-style-type: none"> Abutments³, the surgical placement of the implant post, implant crown or denture <p>Medical Plan Covers:</p> <ul style="list-style-type: none"> Abutments and the surgical placement of the implant post 	<ul style="list-style-type: none"> Your dental plan will be primary payer and your medical plan secondary. You or your dentist will need to submit a claim to Delta Dental first for the surgical placement of the implant post. Once you have received your Explanation of Benefits (EOB) from Delta Dental, you or your dentist should submit your implant claim to medical carrier along with a copy of your dental EOB and copy of your medical ID card. The claim can be submitted using a dental claim form and dental procedure codes. Your medical carrier will then coordinate benefits with what was paid by Delta Dental. The implant crown or denture is only covered through your dental plan. The dental office should submit your implant crown or denture claim to Delta Dental only.
Dental plan has NO Implant coverage	<p>Dental Plan Covers:</p> <ul style="list-style-type: none"> Implant crown or denture <p>Medical Plan Covers:</p> <ul style="list-style-type: none"> Abutments and the surgical placement of the implant post 	<ul style="list-style-type: none"> You or your dentist will need to submit a claim to Delta Dental first for the surgical placement of the implant post. Once you have received your Explanation of Benefits (EOB) from Delta Dental, you or your dentist should submit your implant claim to medical carrier along with a copy of your dental EOB and copy of your medical ID card. The claim can be submitted using a dental claim form and dental procedure codes.
	<p>Dental Plan Does Not Cover:</p> <ul style="list-style-type: none"> Abutments and the surgical placement of the implant post Implant crown or denture <p>Medical Plan Covers:</p> <ul style="list-style-type: none"> Abutments and the surgical placement of the implant post 	<ul style="list-style-type: none"> You or your dentist will need to submit a claim to Delta Dental first for the surgical placement of the implant post. Once you have received your Explanation of Benefits (EOB) from Delta Dental, you or your dentist should submit your implant claim to medical carrier along with a copy of your dental EOB and copy of your medical ID card. The claim can be submitted using a dental claim form and dental procedure codes.

Dental and Medical Claims Addresses:

Dental:

Delta Dental of Washington
 PO Box 75983
 Seattle, WA 98175-0983
 Customer Service: (877) 521-2101 Fax: (206) 523-9287
www.DeltaDentalWA.com/Boeing

Medical:

BCBSIL
 PO Box 805107
 Chicago, IL 60680-4112
 Customer Service: (888) 802-8776 Fax: (312) 946-3620
 Send a secure email to: boeingescalations@bcbsil.com
www.bcbsil.com/boeing

Please note: ²Kaiser and BCBSIL Selections Plus plans do not cover implants.

¹Dentist, Oral Surgeon or Periodontist

³Abutment: A tooth or implant fixture used as a support for a prosthesis.