

Delta Dental of Washington

WA Health
Benefit Exchange





Today's Agenda

Navigator Raffle

The 2027 Plan Updates

Arcora Foundation

Access to Baby and Child
Dentistry

DentistLink

Resources

Q&A

Scan the QR code for a chance to win!



Thank you for supporting



Delta Dental of Washington

We're happy to support *you!*

Introductions



Vivian Sather

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Katie Vaccarezza

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Melissa Martinez (she/her)

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Arcora Foundation

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Why Delta Dental of Washington?



Largest provider network

- 4,700 WA dentists
- Access to care in all counties



Covered services

- Not subject to waiting periods
- Included as soon as dental coverage begins



We're on a mission

- Everyone can enjoy better oral health with no one left behind

Delta Dental of Washington WAHBE Plans

2027 Rates – Monthly

	WA FAMILY	WA KIDS (age 0-18)
Adult (age 19+)	\$43.17 (+\$4.03)	NA
Pediatric (age 0-18)	\$60.92 (+\$6.86)	\$60.09 (+\$6.96)

2027 Benefits

ADULT (age 19+)
Diagnostic & Preventive
Fillings
Periodontics (Root Planing and Scaling)*

*See the SBC for more detail

PEDIATRIC (age 0-18)
Diagnostic & Preventive
Restorative
Major
Medically Necessary Ortho

Cost and Benefit FAQs

Question	Answer
What is the annual deductible per member per month?	Adult: \$50 Child: \$85
Does the deductible apply to preventive services?	No
Is there an out-of-pocket limit on my share of dental costs?	Adult: No Child: Yes \$450 for 1 child \$900 for 2+ children
Is there an annual limit on what the plan pays?	Adult: \$1,000 Child: No
Are crowns covered?	Adult: No Child: 50%
Are braces covered?	Adult: No Child: 50%



Resources for Navigators and Delta Dental of Washington members

Sales and Service	Sales: 855-657-7873 M-F 5AM to 5PM Service: 888-899-3734 M-F 8AM to 5PM Email: customersupport@deltadentalcoversme.com
Find a Dentist	Over 4,700 providers in WA https://www.deltadentalwa.com/tools-and-resources/find-a-dentist
Producer Website	https://www.deltadentalwa.com/producer
Client Experience Account Representative	Yesenia Alvarez, Wyssta yalvarez@deltadentalwi.com Betty Crane, DDWA becrane@deltadentalwa.com



A look at the dashboard

<https://my.deltadentalcoversme.com/>

[Looking for a different state?](#)

[Contact us](#) [My account](#)

 [Benefits](#) [Billing & Payments](#) [Tools & Resources](#)

[Home](#) > My Dashboard

View account as ON Exchange WA Family Effective: Jan 1, 2026 - Dec 31, 2026

My dashboard

 **Download ID card**

Name:

Member ID:

Effective Date:

Plan Name:

Provider Network:

Payer ID:

[Download](#)

ID card

Name:

Provider Network:

Delta *USA/PPO

Member ID:

Quick links

[Coverage overview](#)

[Manage account](#)

[Benefit usage](#)

[Claims & EOBs](#)

[Contact us](#)

[Documents](#)

Find a Dentist

Find a dentist that best meets your needs

Address (required)

Enter City, Zip, or Partial Address

[Get Current Location](#)

[Find a Dentist](#)

[Expanded Search Criteria](#)

Make a payment

Set up savings or checking account withdrawals (EFT), or Credit Card payments.

[Make a payment](#)

My benefits usage + recent activity

✓ Myself



Navigator Resources

You can access helpful Resources here:

<https://www.deltadentalwa.com/individual-family-resources/wahbe-navigators>

- Summary of Benefits
- Benefit Booklets
- Brochures

Important Documents:

- Orthodontic Medical Necessity Form

Additional Resources:

- Check to see if your prospective member qualifies for a Washington HealthPlan Finder Plan
- Sales and Service Information
- Client Experience Account Representative Contact Information
- FAQ's

Questions?

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Arcora Foundation

The Foundation of Delta Dental of Washington

MISSION

Bend the arc of oral health toward equity.

VISION

All people can enjoy good oral and overall health with no one left behind.



BENDING THE ARC OF ORAL HEALTH TOWARD EQUITY THROUGH PREVENTION AND ACCESS

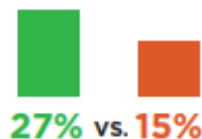
Everyone deserves a healthy smile. Our 2022-2024 strategic plan places equity at the center of our work to ensure everyone can achieve good oral and overall health.



WHY HEALTH EQUITY MATTERS

Unfortunately, not everyone has the same opportunities for good oral health due to racial and ethnic disparities.

Hispanic and American Indian/Alaska Native children have a
50% HIGHER RATE OF TOOTH DECAY
compared to white children.¹



Nearly 2X as many Native Hawaiian/Pacific Islander adults experience mouth pain compared to white adults.²

Getting a job is hard if you're missing teeth.

18%

vs.

10%

Nearly 2X as many Black 2nd and 3rd graders experience untreated tooth decay compared to white children in the same grades.

Learning in school can be difficult if not impossible for a child suffering from the pain of cavities.

Arcora's Approach: Lead with Equity

Systems change approach for sustainable oral health improvements through:

Policy
Advocacy

Community
Engagement &
Partnerships

Capacity
Building

Data

Capacity Building & Partnerships: Grants & Sponsorships

Capital Clinic Access Grant

- Expand or renovate dental clinics or facilities and/or purchase or upgrade dental equipment and/or software and technology.
- Applications open in January. Up to \$250,000

Oral Health Impact Grant

- Supports oral health projects that support or increase access to culturally responsive dental care and/or promote and increase access to healthy food (and if possible, fluoridated water)
- Applications open in the fall. Up to \$75,000

Sponsorships

- Support organizations working to reduce barriers to oral and overall health care and prevent disease by funding event-specific or other time-bound activities
- Applications open year-round, \$1,000 – \$5,000

Apple Health (Medicaid) Dental

- Apple Health coverage includes dental benefits for children and adults
- Dental is administered directly by the HCA, not through a managed care medical plan
- No annual coverage limits or cost-sharing
- More information on what is covered:
<https://www.hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/dental-services>
- Arcora's data dashboard on Apple Health dental utilization:
<https://arcorafoundation.org/access-to-dental-care-dashboard/>

Access to Baby & Child Dentistry (ABCD)

Helping young children with Apple Health get connected to dental care early.



ABCD: What Navigators Should Know

WHO?

Children enrolled in Apple Health

- Birth through age 5
- Through age 12 with a qualifying DDA indicator

WHEN?

First dental visit by **age 1 or first tooth**

HOW CAN ABCD HELP?

Local coordinators can help families connect with ABCD-trained dental providers.

Learn more / find your local ABCD program:

abcd-dental.org

Connecting People to Dental Care

A Free dental referral service

- Find dental providers based on **coverage, location, and care needs**
- Focus on **Apple Health or uninsured**
- Connect online, by phone, text, or request a call



Find a Dentist

Search our directory anytime



844-888-5465

Call or text a
referral specialist weekdays
8am – 4:30pm



Complete Form

We'll connect you to resources based
on your needs

Order Outreach Materials



The screenshot shows the ARCORA Foundation website. The header includes the ARCORA logo with the tagline "Bending the Arc of Oral Health Toward Equity" and navigation links: "Our Work", "Who We Are", "Professional Training", "Grants", "Data and News", and "Educational Materials". The "Educational Materials" link is highlighted with a red box and a red arrow. Below the header is a banner image of four smiling children with the text "Educational Materials". A green button labeled "Printed Education Materials" is centered below the banner. Under this button, there is a text block explaining the variety of materials available and a link to view a PDF. Below the text are two buttons: "Order Printed Materials" (highlighted with a red box and a red arrow) and "View Printed Materials". To the right of the text and buttons are four sample educational materials: "You're Healthier With a Healthy Mouth", "Baby teeth are important", "Baby Teeth Matter", and "SEALANTS MAKE YOUR CHILD'S WHOLE BODY HEALTHIER".

ARCORA
Foundation
Bending the Arc of Oral Health Toward Equity

Our Work Who We Are Professional Training Grants Data and News **Educational Materials**

Educational Materials

Printed Education Materials

We have a wide variety of printed oral health education materials to share. Follow the link below to see the variety of materials available: brochures, posters, and info cards. You will have the option of sorting by intended audience and viewing a PDF of the piece before you order. When ready, you can select the quantity you need, and place your order online.

Order Printed Materials

View Printed Materials

You're Healthier With a Healthy Mouth

Baby teeth are important.

Baby Teeth Matter

SEALANTS MAKE YOUR CHILD'S WHOLE BODY HEALTHIER

[Arcorafoundation.org](https://arcorafoundation.org)

Thank you!

Questions? Comments?

info@arcorafoundation.org

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