

Provider eSolution:  
 Benefit and Eligibility Retrieval e-Solutions  
 for Washington Dental Service Member Dentists

Solution	Requirements	Special Features or Functionality	Response Time	Cost
<b>WDS Web site</b>	<ul style="list-style-type: none"> <li>■ Computer</li> <li>■ Internet connection</li> </ul>	<ul style="list-style-type: none"> <li>■ Verify WDS patient eligibility and benefits — up to 12 patients at a time</li> <li>■ File fees online</li> <li>■ Check claim status</li> <li>■ See payment vouchers</li> <li>■ Access resource center</li> </ul>	Instant	Free
<b>Practice management software integration</b>	<ul style="list-style-type: none"> <li>■ Computer</li> <li>■ Internet connection</li> <li>■ Compatible PM</li> </ul>	<ul style="list-style-type: none"> <li>■ Verify WDS patient eligibility and benefits</li> <li>■ Coming soon: check claim status</li> </ul>	Instant	Contact your PMS representative or your WDS Professional Relations rep at 206-528-5332 or 800-572-7835 Ext. 5332
<b>Interactive voice response system (IVR)</b>	<ul style="list-style-type: none"> <li>■ Phone line</li> </ul>	<ul style="list-style-type: none"> <li>■ Verify WDS patient eligibility and benefits</li> <li>■ Coming soon: check claim status</li> </ul>	Minutes	Free
<b>IVR + fax-back</b>	<ul style="list-style-type: none"> <li>■ Phone line</li> <li>■ Fax machine</li> </ul>	<ul style="list-style-type: none"> <li>■ Verify WDS patient eligibility and benefits</li> <li>■ Coming soon: check claim status</li> </ul>	Minutes	Free
<b>DentalXChange.com</b>	<ul style="list-style-type: none"> <li>■ Computer</li> <li>■ Internet connection</li> </ul>	<ul style="list-style-type: none"> <li>■ Verify WDS patient eligibility and benefits</li> <li>■ Check claim status</li> </ul>	Instant	Contact EDI–Health Group, Inc. at 800-576-6412 Ext. 455