

The Web Site For Your Dental Benefits Needs
www.deltadentalwa.com



Dentists

Washington Dental Service is proud to provide you, our valued member dentist and office staff, with a reliable, easy-to-use and interactive Web site that delivers the most relevant dental benefits information and is commensurate with our current, high-quality standards. The Washington Dental Service Web site was designed with you in mind, providing a simple interface that allows you to check patient eligibility, view your payment voucher, file fees and more.

At Your Fingertips

Once you sign in, your dentist portal page will provide quick entry points into requested, high-use tasks, such as verifying eligibility, tracking claims, viewing predeterminations, filing fees and more, with no additional “clutter.”

Customized

The Washington Dental Service Web site customizes the dentist portal page to you, including both your user name and the dentist’s name, as well as the most recent payment voucher amount for your office.

Web Site Features

Sign-in

- Simple and quick registration.
- Upon registration and/or sign-in, you will be “recognized” on the Web site.
- Your user name and password no longer expire after 90 days!

Dentist Portal Page

- Color-coded for easy identification.
- Your portal page is customized with information relevant to you.
- Customized to you and your office.
- Many self-service features.
- Site is simple and task-oriented.
- Minimal Washington Dental Service “noise” — yet WDS information is easy to find if desired.

Check Patient Benefits (Eligibility)

- Search for up to 12 subscribers at once.
- Print up to 12 subscribers’/dependents’ eligibility details with one click, on separate pages.
- Eligibility format similar to preferred IVR format.
- View both in- and out-of-network coverage levels.

Fee Filing

- Quick and easy to use, no more disks!
- Key in fees, know immediately if change of fee is required.
- Eligible to refile every six months.

Payment Voucher

- Weekly payment summary displays on dentist portal page.
- Select date range to view previous payment vouchers.

Resource Center

- Quick access to pertinent forms, policies and procedures.
- CDT codes also available online.

Claim Status

- View status of current claims.
- Retrieve previous claims for up to 18 months prior to current date.
- View processing policies attached to claims.

Find A Dentist

- MapQuest allows search by radius, providing a map marking dentist locations.
- Dentist details enhanced to include Web site URL, in/out of patient’s (subscriber’s) network, education and more.